
Meaningful Use Lessons Learned; Implementation Strategies

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Key Statistics



- Service area: 11 counties
- 1994 formed Susquehanna Health System with 3 Hospitals:
 - The Williamsport Hospital
 - Divine Providence Hospital
 - Muncy Valley Hospital
- 275 Acute Care/ 139 Long Term Care beds
- 54,000 ED visits/year; 1300 births/year
- 125 employed physicians
- Named to “100 Most Wired Hospitals and Healthcare Systems” by Hospitals & Health Networks
- Best Places to Work in PA





Top Down Support for the Process/ Corporate Sponsor

Meaningful Use Committee Structure

- **Steering Committee with Corporate Sponsor**
- **Operational Committee (multi disciplinary group of leaders)**
- **Project Teams with designated leaders**
- **IT Project Manager Dedicated to MU**





Spearhead Leader for each Objective

MU is not an IT Project

- Established a responsible party outside of IT for each objective**
- IT Project Manager supports each project**





Network with colleagues

Look for Support Outside of Your Organization

- Vendor Resources
- Network with colleges sharing your EHR
- CMS and ONC resources/website





Short Term and Long Term Planning

Meeting Requirements vs. Meaningful Requirements

- Analyze where you are
- Prioritize based on how your organization operates
- What resources are available to you
- Think ahead to next stages





Reporting

Report on Your Data ASAP

- Analyzing how you will report your data is very valuable.
- Uncover the unexpected
- Have backups in the menu set options



**It's more about the provider s
and process and less about
technology.**

Questions?

